

## Public Comments

**2024**

January 24, 2024

***Public comment received via Consumer Pulse Experience Survey:***

Customer stated that they bank with another financial institution.

“The other institution donates to our nonprofit and also participates in social programs like Wisconsin’s Help for Homeowners.” Also “I have not been as happy with some of the decisions that People’s State Bank has made in regard to not participating in programs that would help people in Central and Northern Wisconsin keep their homes and businesses.”

***Peoples State Bank Response:***

Peoples State Bank donates to a variety of organizations in the communities that we serve, and our employees volunteer for a wide variety of organizations with an emphasis on helping low-to moderate-income families with affordable housing, hunger, and financial literacy. We are always willing to consider a new donation request or an opportunity to partner with an organization to provide these types of services. We consider each request on a case-by-case basis to ensure that we are serving all our communities equitably and using our resources efficiently.

**2025**

No public comments received.

**2026**

No public comments received.

Sarah Verber  
CRA Office  
3/3/2026